Property Brokers

**Property Brokers** handed the keys to automation bliss using Esker Accounts Payable

OVERVIEW

Quinton Keyser, Property Broker's Financial Administrator, runs the entire Accounts Payable (AP) function from the company's head office in Palmerston North.

Managing the approval and processing of 1,200-1,300 invoices a month (for head office and all the North Island regional branches) was never straightforward.

It was time to modernise. Lee Waller, Property Brokers' Financial Controller, was keen to find a better way to manage incoming invoices and expense claims handling.

Our expert team worked closely with Property Broker's finance team to configure Esker to reflect the company's internal processes. From day one, both Quinton and Lee were impressed with our approach, which involved taking time to understand the business and get things right. When it came to go-live Quinton says, "Our first use of the platform was very, very good. It was a huge success."

Nothing beats working with people you trust
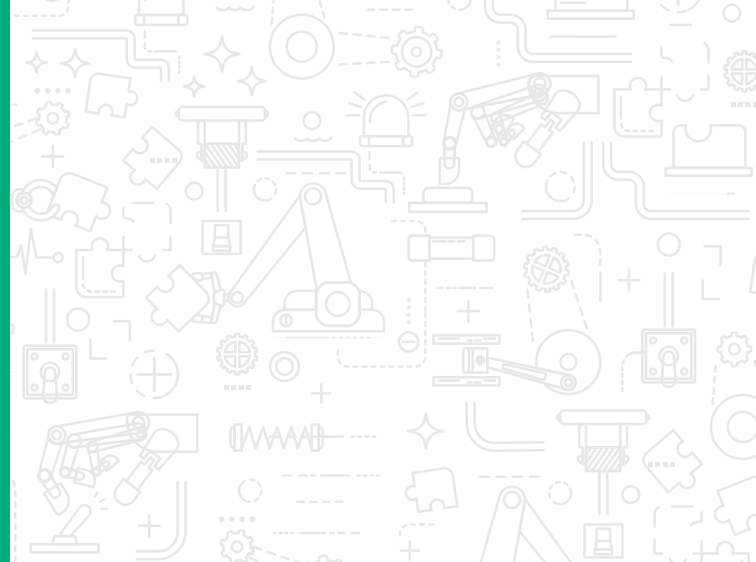
We now have tighter restraints on what's being put through. Everyone is paying very close attention to what they're signing, and they're far more accountable. It's made our managers very happy as they have visibility and control of their costs.

Lee Waller, Financial Controller, Property Brokers

Property Brokers

SECTOR
REAL ESTATE

SOLUTION
ESKER P2P

FUJIFILM
Value from Innovation

Process Automation

SOLUTION

FUNCTIONAL & AFFORDABLE

Fujifilm Process Automation New Zealand recommended the Esker Accounts Payable Automation platform as the perfect fit with their business. And, delighted with both the affordability and functionality of the solution, Property Brokers agreed.

Automating the invoice and expense approval process made it more rigorous and gave instant results. The new level of consistent invoice coding provides an accurate picture of what the business is spending and where. The Esker platform also gives branch and department managers a clearer view of their running expenses, which helps them eliminate unnecessary overheads. A few mouse clicks retrieve invoices and the associated audit logs, so handling AP queries is quicker and more accurate.

Quinton can now see where every invoice is in the workflow approval process. Nothing is lost or mislaid, and vigorous duplicate checks ensure that invoices can't be overpaid or paid twice.

Esker's automated and scheduled reminders coupled with mobile app notifications mean that approvals are given in a timely manner

RESULTS

Automated invoice and expense approval process	Visibility provided to branch and department managers on costs
Cloud-based solution allows users to approve and view invoices	**Monthly invoice processing close-off time reduced**
	Reduced time and costs related to manual data entry and invoice handling

CONCLUSION

Automating Property Broker's manual AP processes means data and invoice handling **costs have gone down** and **direct integration** of Esker with Accredo supports the **integrity** and **reliability** of invoice information.

Quinton, who is no longer scanning, printing, filing and manually matching invoices can keep pace with the growing business without the need to recruit more staff. The monthly invoice close-off date has been moved forward and the solution meets all of Property Brokers' business objectives.

Lee and Quinton knew the project was a success when they started receiving positive feedback from the business users. Greg Kellick, the Waikato Regional Manager wrote "**I love Esker**. We will see some major improvements to the bottom line in the coming months!"

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Process
Automation

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