

EUROPEAN MOTOR DISTRIBUTORS

Esker drives Accounts Payable automation performance at **European Motor Distributors**

OVERVIEW

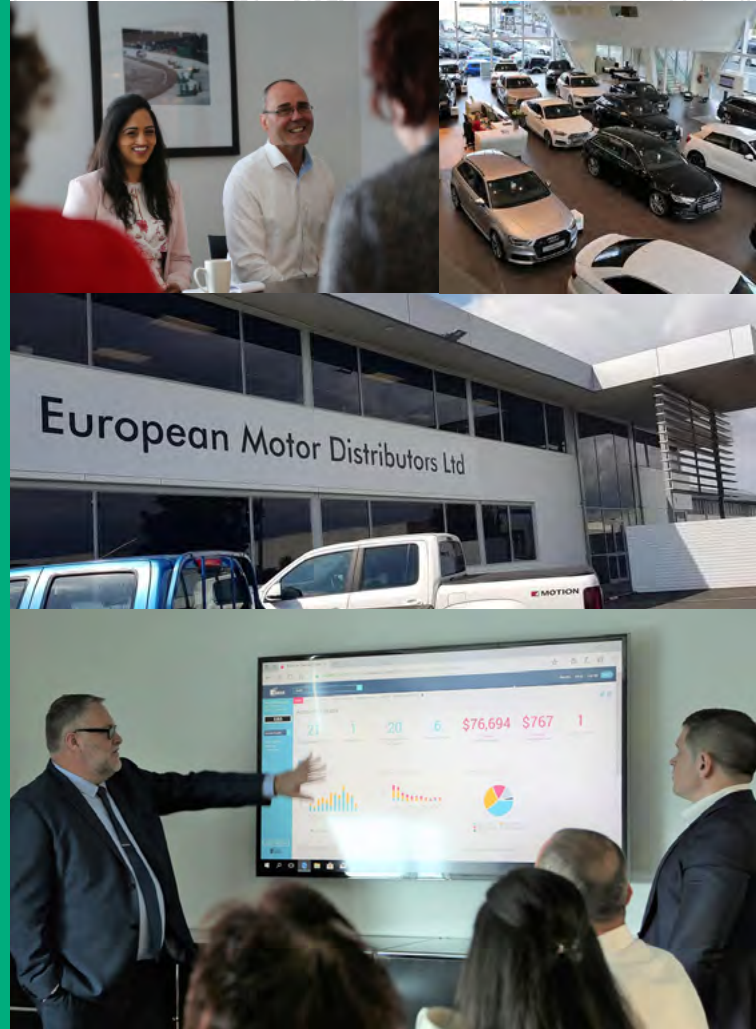
Consistent growth over the recent years created a challenging workload for the European Motor Distribution accounts payable (AP) team.

Their reliance on manual processes (including manually entering data for 3,500 monthly invoices) and the flow of paper around the organisation created significant challenges such as double-payments and lost or misplaced invoices. There was also an alarming lack of visibility of the AP operations and processes.

EMD knew that their AP process was too slow for a progressive business and were concerned that they had no means to quantify the full extent of the problems.

Thanks to Esker, and the expert FUJIFILM Process Automation team, those issues are no more. Invoice data is captured with OCR, workflows are automated and approvals can be done via mobile apps anywhere, anytime. Their AP future is also secure with Esker's incredible scalability.

ACCOUNTS PAYABLE AUTOMATION CASE STUDY



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Due to the automation Esker provides, we've eliminated the need to print out invoices and removed the growing frustration around the business at the paper-based system.

Vaughan Taylor, CFO, European Motor Distributors

SOLUTION

THE SEARCH FOR THE PERFECT PROCESS

By the end of 2016, EMD knew they had to seriously look at automating their AP process to reduce time and costs. They realised electronically capturing invoice information, and matching and routing invoices for approval was of critical importance.

EMD evaluated several solutions, and it was Fujifilm's Esker Accounts Payable Automation platform that won over the business users.

FUJIFILM Process Automation finished scoping the requirements, began the implementation and less than 5 months later Esker was up and running.

The Esker platform has a clean, easy and functional interface, which won the approval of EMD's AP team and business users. The solution gives EMD comprehensive reporting and dashboards customised to the specifics of the motor business. Alongside archiving and image retrieval for the audit trail, Esker provides the transparency the company needs.

RESULTS



Esker provides full visibility and outgoings for the month



Eliminated the need to print invoices



Simple approval process via computer, smartphone or tablet



Cloud-based solution without need of infrastructure



Improved relationships with suppliers as invoices were not lost and always paid on time

CONCLUSION

EMD's core issue initially was manual data entry, both pre and post invoice. Now Invoice data is captured digitally regardless of format, saving time and removing costly errors.

Over and double payments have been eliminated and fully customisable dashboards mean invoices are tracked in real-time. Staff and business partners retrieve invoices with just a few clicks, and there is a reliable and continuous flow of information throughout EMD's business applications.

Mobile apps for iOS and Android mean EMD's business users can review and approve invoices from anywhere, at any time. Mussa says it's not unusual to see invoices being signed off when she knows the approver is traveling overseas.

EMD can now better manage cashflow because they can see exactly what their outgoings are. The solution's workflow engine supports multi-level approval across multiple operations, and data entry is now 100% accurate due to intelligent capture by the system.